

EXPERIENCE — LAYER 5

L5 The Experience Layer

THE SINGLE PANE OF GLASS

L5 is where all the work below becomes something a person can use. Every layer beneath it does something; Experience **shows it**. It consumes coverage from Ingestion, entities from Foundation, verdicts from Intelligence and response from Operations, and presents the whole picture as **dynamic dashboards, reports, forms and narratives**. It produces no new data of its own — its job is to make all of it make sense, for everyone who needs it.

WHERE L5 SITS

L5 Experience

L4 Operations

L3 Intelligence

L2 Foundation

L1 Ingestion & Discovery

COMPONENTS

2

Dashboard & Mobile App.

CONSUMES

All layers below

Everything L1 through L4 produces.

PRODUCES

Views & reports

Dashboards, reports, forms, narratives.

SERVES

Your whole team

Analysts, leaders, auditors & execs.

Two components



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Dashboard

THE SINGLE PANE OF GLASS

The full web experience — dynamic dashboards, drill-downs, reports and forms that present the whole platform in one place.



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Mobile App

EXPERIENCE ON THE GO

The platform in your pocket — live dashboards, push alerts and one-tap approvals, so response never waits for someone to reach a desk.

Why experience matters

A platform is only as useful as the picture it gives the people who run it. Insight buried in five layers of machinery helps no one — and an analyst, a manager and an executive each need a different view of the same truth. Experience is where that truth becomes **legible**: live, tailored to the viewer, and shareable. It turns the platform's depth into clarity, so decisions are made on what is actually happening — not on whatever someone managed to export into a spreadsheet.



One picture, every layer

A single pane of glass that draws live from all five layers at once.



Tailored to the viewer

My Dashboard for the individual, Group Dashboards for the team.



Anywhere, any screen

The full picture on the web, the essentials on mobile — the same truth on every screen.



COMPONENT 11 · EXPERIENCE

Dashboard

Dynamic dashboards — the single pane of glass

Dashboard is the **single pane of glass** — presenting the whole picture across all five layers, live and interactive, while producing no new data of its own.

Everything Converge360 knows converges here. The Dashboard reads from every layer below — coverage and exposure from Ingestion & Discovery, canonical entities from Foundation, incidents and verdicts from Intelligence, and response status from Operations — and renders it as one coherent, real-time view. Dashboards are dynamic: they update as the platform does, let you drill from a headline number down to the underlying entity or incident, and are built from widgets you arrange to suit the question in front of you. Nothing here is a stale export; it is the living state of your security program.

■ KEY CAPABILITIES



Single pane of glass

Unifies all five layers into one coherent, real-time view.



Dynamic & real-time

Every widget updates live as the data changes beneath it.



Drill-down navigation

Move from a headline metric to the underlying incident or entity.



Configurable widgets

Compose views from charts, tables, timelines and KPIs.

■ WHAT IT SURFACES FROM EACH LAYER

LIVE, ACROSS THE STACK

L1 Coverage & exposure

L2 Canonical entities

L3 Incidents & verdicts

L4 Response & tasks

KPI SLAs & trends

EXEC Posture & narratives



Consumes all, produces no new data

The Dashboard is deliberately a presentation layer. It never becomes **another source of truth** — it reflects the layers below faithfully, so what you see is exactly what the platform knows.

← CONSUMES

- All layers below — L1 through L4
- The agentic fabric's enrichment & narratives

→ PRODUCES

- Live views, drill-downs, reports & narratives
- No new platform data — presentation only

PERSONALISATION

Built for everyone. Tuned for each.

The same truth serves a SOC analyst, a team lead and a CISO differently. Experience meets that with two complementary modes — a personal dashboard each user shapes for themselves, and shared dashboards a team or role relies on together. One platform, many vantage points, all drawing from the very same live data.

My Dashboard

PERSONAL • PER USER

Every user's own configurable workspace. Choose the metrics that matter to your role, arrange widgets your way, save multiple layouts and set personal defaults — all without affecting anyone else's view.

- Drag-and-drop widget layouts
- Role-tailored metrics & views
- Multiple saved personal layouts
- Personal filters & default landing view



Group Dashboard

SHARED • PER TEAM / ROLE

Curated dashboards a whole team or role shares.
Consistent KPIs everyone trusts, governed by access controls, with org-wide rollups for leadership — one agreed view of the program, kept in sync for the group.

- Shared team & role-based views
- Consistent, governed KPIs
- Role-based access & permissions
- Org-wide rollups for leadership

	MY DASHBOARD	GROUP DASHBOARD
SCOPE	One individual	A team or role
CONFIGURED BY	Each user, freely	Admins & dashboard owners
AUDIENCE	You alone	The whole group
BEST FOR	Personal focus & speed	Shared alignment & governance



Personal focus, shared alignment

My Dashboard keeps each person efficient on **what they own**; Group Dashboards keep the team aligned on **what matters collectively** — and both render from the same live data, so personal and shared views never disagree.

REPORTS · FORMS · MOBILE

Share it, act on it, take it with you.

Beyond the live view: reports that travel, forms that turn the dashboard into a place to act, and the essentials carried with you on mobile.

REPORTS

SHARE & PROVE



Scheduled & on-demand

PDF · CSV · XLS

Generate reports on a schedule or instantly, exportable in the formats you need.



Executive narratives

WRITTEN FOR LEADERSHIP

Plain-language summaries of posture and progress, ready for the boardroom.



Compliance & audit

EVIDENCE-READY

Reports mapped to the frameworks and controls you report against.

FORMS

CAPTURE & ACT



Intake & request forms

ROUTED TO THE RIGHT LAYER

Capture structured input — requests, exceptions, attestations — and send it where it acts.



Report & view builder

GUIDED, NO-CODE

Compose custom reports and dashboards through simple guided forms.



Filters & saved queries

REUSABLE & SHAREABLE

Refine any view with rich filters and saved queries you can reuse and share.



Experience on the go

The platform in your pocket — live dashboards, push alerts and escalations, and one-tap approvals, so a response never waits for someone to reach a desk.

Live dashboards

Push alerts & escalations

Approvals & actions

On-call response

Biometric login



The picture, drafted for you.

The agentic fabric threads through all five layers, including this one. At L5 it **writes the executive narrative**, summarises an incident in plain language, **answers questions in natural language**, and assembles the right report or view on request — so people reach the insight without building it by hand.

COMPONENT	CONSUMES	PRODUCES	DOWNSTREAM
Dashboard	All layers below — L1 through L4	Live views, drill-downs & reports	→ Team
Mobile App	Dashboard views + alerts	Mobile views, alerts & approvals	→ Team



Experience turns five layers of work into one picture — dynamic, personal, and ready to share or act on.